

# TELSTRA INTERNET DIRECT

## Internet access you can rely on

Telstra Internet Direct is a secure, high-performance internet service with exceptional availability and scalability. It is designed to support business-critical operations and provide a consistent, quality experience for your staff and customers.

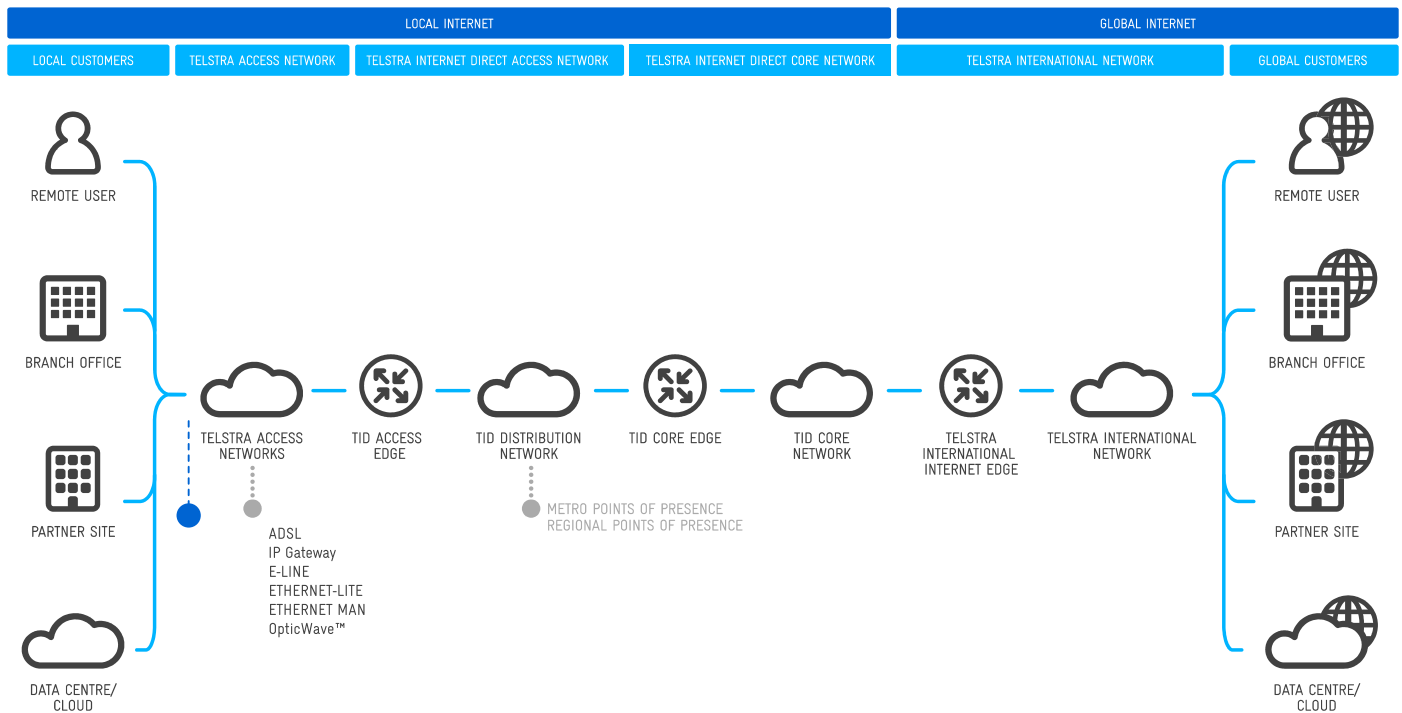
With Telstra Internet Direct, you have a dedicated, carrier-grade link to one of the largest internet backbones in Australia – providing greater national coverage – as well as the global internet.

We offer more Points of Presence in Australia than other providers, plus more than 900 Points of Presence world-wide for ease and speed of access.

Our high capacity network has full redundancy and inbuilt security, backed by proactive monitoring and management. You also have the assurance of 24/7 helpdesk support, while an online portal lets you view, troubleshoot and manage your service.

Telstra Internet Direct gives you the flexibility to choose from a wide range of carriage types, speeds, usage and pricing, the option of IPv6 addressing, as well as a range of additional services.

## A secure, uncontested connection to one of the largest internet backbones in Australia and the global internet



Features	Benefits
An individual, secure, uncontested carrier-grade connection to the internet	Helps you avoid congestion and configuration issues
Direct access to one of Australia's largest internet backbones through more than 88 Points of Presence locally. All capital city access points are connected with minimum 10 Gbps links to the core network with a maximum of only two hops	Ease of access to your business across all Australian capital cities and many regional areas with faster speeds
Dedicated internet infrastructure in over 15 countries and more than 900 Points of Presence globally through our partners	Minimised hops internationally for better performance
High levels of clear bandwidth capacity over optical fibre	Helps to reduce latency and packet loss during data transit
Built in security measures at multiple layers and devices	Helps keep your communications and online transactions safe and private
24/7 monitoring and management of our network plus full redundancy	High levels of availability to support your operations
Technical helpdesk, plus a dedicated online helpdesk	Helps to ensure any issues are resolved quickly
A wide choice of data access methods including ADSL, Ethernet Lite, IP Gateway, E-Line, Optic Wave™ and Ethernet MAN (with the exception of satellite and cable)	Flexibility to have the access type that suits different site requirements
A wide range of speeds from 512kbps with Ethernet Lite to 1Gbps with Ethernet MAN and 10Gbps with E-Line and Optic Wave™	Choose the speed that matches your business needs at each site
A choice of pricing plans	Enables you to combine economy with performance. For Unlimited Plan Users: have greater flexibility through on-demand bandwidth features and your routers will have an enhanced feature for allocating bandwidth to your users. For 'Limited' Plans Users: gain greater flexibility from shared bandwidth allowances.
CustData online portal – a secure portal accessible by most web browsers with easy navigation lets you: <ul style="list-style-type: none"> <li>• check monthly usage reports</li> <li>• manage usage threshold alerts</li> <li>• configure services eg routing</li> <li>• test services</li> <li>• log faults</li> <li>• use performance reporting tools</li> <li>• manage contact details</li> </ul>	View and manage your service performance, plan network capacity and budget requirements
Network Visibility online tool	Allows you to assess your network path and routing information, and self-diagnose network issues without needing to contact us.
Static IP addressing	Enables you to host your own content – additional IP addresses are available on request
Option of IPv6 addressing across Ethernet MAN, Ethernet Lite, or Ethernet Line	Future-ready – use the new addressing protocol when you need to
Optional services – Telstra Internet Direct can integrate with compatible Telstra services, such as Security Services, Cloud Services (through Co-location), and equipment via Managed Data Networks	Combine extra services to suit your business and have the simplicity of one contact point

## About Telstra

We provide network services and solutions to more than 200 of the world's top 500 companies. They rely on us to do business across 240 countries and territories and to enable greater productivity, efficiency and growth.

Our solutions offer the best of all worlds – skilled people and a rich portfolio of services delivered on our world-class Telstra Next IP® network and Next G® network. To ensure reliable performance, they're monitored and maintained from our dedicated centres using advanced management and operational systems. And they're backed by Telstra Enterprise-grade Customer Service® and one of Australia's largest and most qualified field and technical workforce.

## Things you need to know

To connect to Telstra Internet Direct, you must have a Telstra carriage service. The range of connecting carriage services that support Internet Direct include ADSL (Multi-Site), Ethernet Lite, Ethernet MAN, Ethernet Line, Optic Wave™, IP Gateway, and Managed Facilities-Co-location. Refer to <http://www.telstra.com.au/customer-terms/business-government/internet-services/internet-solutions/>

 [contact your Telstra account executive](#)

 [call 1300 telstra](#)

 [telstra.com/enterprise](http://telstra.com/enterprise)