



# TELSTRA BUSINESS BROADBAND ON NBN PLANS

Telstra Business Broadband is a Telstra fixed broadband product delivered over the National Broadband Network (NBN). It delivers superfast downloads, increased bandwidths and more.

It's set to change the way you work and help make your business more efficient. We can also help ensure you are on the right fixed voice plan to complement your Telstra Business Broadband plan.

To talk about which plan suits you best, contact your local Telstra Business Centre.

	Telstra Business Broadband <b>100GB</b>	Telstra Business Broadband <b>300GB</b>	Telstra Business Broadband <b>1,000GB</b>
<b>Monthly cost</b>	<b>\$60</b>	<b>\$80</b>	<b>\$120</b>
<b>Plan term</b>	24 months		
<b>Minimum cost 24 month plan</b> (including activation fee and standard install)	\$1,691	\$2,171	\$3,131
<b>No Regrets Policy included with all plans</b>	Our No Regrets Policy lets you swap Telstra Business Broadband plans month by month, as your needs change, with no Early Termination Charge (ETC) for changing plans.		
<b>Activation fee</b>	\$59 (new customers only)		
<b>Standard installation fee</b>	\$192 (once off fee)		
<b>Gateway</b> (if you don't already have a compatible gateway)	Telstra Gateway Pro \$240		
<b>Monthly usage allowance</b>	100GB	300GB	1,000GB
<b>Download/upload speeds</b>	Base download/upload line speed into your business up to 25/5Mbps (NBN Speed Level 2). Download/upload speed: The speeds listed in this table exceed the capabilities of some content servers and personal computers. Actual speeds will be slower and will vary due to a number of factors including hardware and software configuration, source and type of content downloaded, the number of users and performance of interconnecting infrastructure not operated by Telstra. Devices connected by Wi-Fi may experience slower speeds than those connected by Ethernet cable		
<b>Need a speed boost?</b> (subject to availability)	Up to 25Mbps download and 10Mbps upload (NBN Speed Level 3) for \$5 extra per month. Up to 50Mbps download and 20Mbps upload (NBN Speed Level 4) for \$10 extra per month. Up to 100Mbps download and 40Mbps upload (NBN Speed Level 5) for \$15 extra per month.		
<b>We won't slow you down</b>	We know you need to keep your business running so if you do go over your monthly data allowance, we won't slow down your internet speed, and you'll only pay an extra 0.1¢ per MB capped at \$300 per month.		

## THINGS YOU NEED TO KNOW

- Telstra services on NBN are not available in all areas or to all businesses.
- Available to customers with a 10 digit account number. If you have a 13 digit account number we'll need to upgrade your account first. You must have an ABN, ACN or ARBN.
- Once you take up a phone and broadband service on NBN, you can't move back to Telstra services on the existing copper network.
- Services provided over NBN need a 240 volt power supply. As a result Telstra Business Broadband will not operate during a power outage.
- Charges apply for non-standard NBN Co and Telstra installations.
- Recurring monthly charges apply for any speed boost, unless you cancel your speed boost.